

## HOUSE RULES

1. **Please do not move the furniture.** This may cause unnecessary damage and wear and tear to the furniture. The care-taker can charge you with the extra costs should furnishings have to be replaced to the original location.
2. **Do not try to dispose of anything in:** toilets, sinks or other waste disposal pipes (i.e. tampons, sanitary towels, nappies, etc.). Further, do not throw environmentally harmful cleaning fluids such as chlorinated cleaners, fats or foodstuff through the plumbing system. This causes serious blockages.
3. Always use bed linen. Should you fail to do so, you may be required to pay for cleaning costs of pillows, blankets and mattresses.
4. Do not cause noise disturbance, **keep to the rule that after 10:00 PM one should respect the peace and quiet for your neighbours.**
5. Let the care-taker know of any inconsistencies on arrival, otherwise you may be found liable for these at your departure. Should any damage be caused during your stay, let the care-taker know on departure so that repairs can be made before the arrival of the following guests. We suggest you take out an insurance to cover any damage.
6. Any complaints should be reported immediately (**within 24 hours**) to the care-taker.
7. **Smoking** is not permitted in the apartment.
8. House help not included and chargeable at € 8,00 per hour (**upon request**).
9. Pets are not allowed.
10. **Do not forget the keys in the lock.**  
If you lost your keys, you'll have to pay 200,00 €, because, for security reason, we'll have to change the entire lock.
11. We are happy to supply you with clean and sterilized face and body towels, linens and sofa covers and we take the liberty to ask you to handle them properly. We have in the past noticed that brand new towels, linens and sofas covers have been frequently ruined beyond repair. As it is for us of the utmost importance to give you our very best hospitality, we will be grateful for your attention on this matter, thus helping our staff to provide the excellence that all of you deserve. Please note that, according to contract, we have the right to charge for towels, lines and sofas covers ruined by improper use. We thank you in advance and wish you a very pleasant staying.